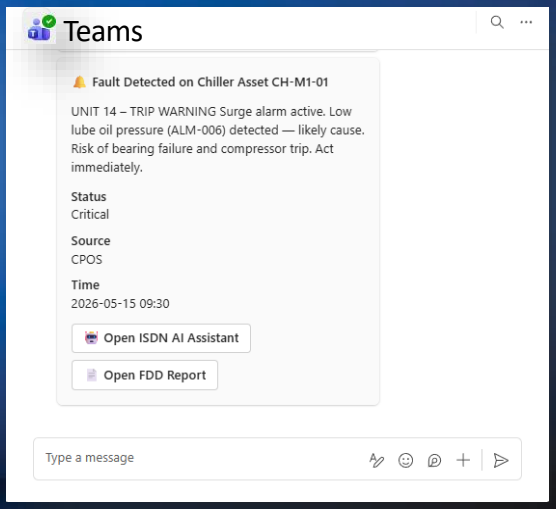
How Much Is Your Factory Losing While Engineers Search for the Cause?

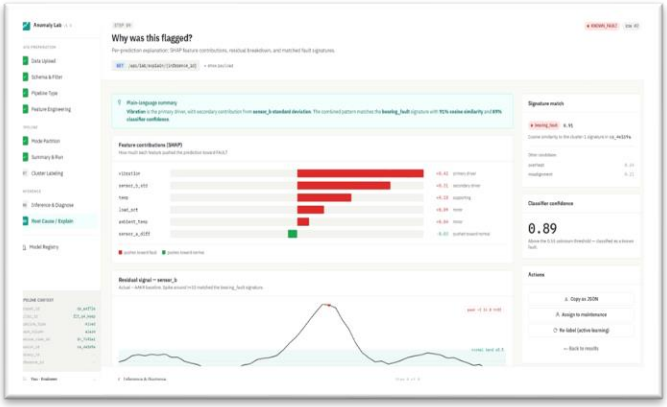
ISDN AI Platform can Identify It in Seconds with Diagnostic and Actions!



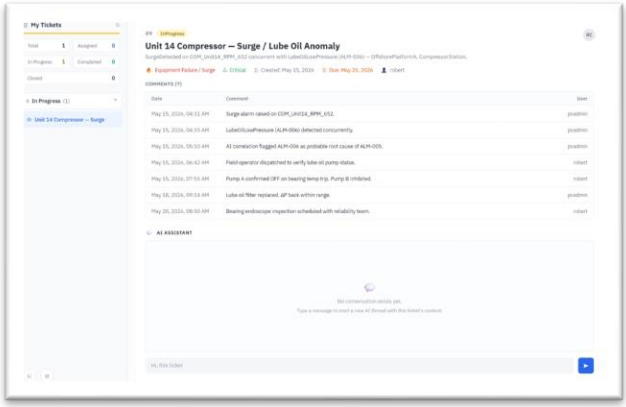
ISDN AI Platform brings alarms, diagnostics, workflows and reporting into one intelligent operations layer. It helps facilities and industrial teams detect issues earlier, understand probable root causes and move from manual reaction to guided action.

Key Features

- Real-Time Alarm Notification
- AI-Guided Fault Diagnosis
- Automated Ticket Management
- Automated Reporting
- Machine Learning Detection

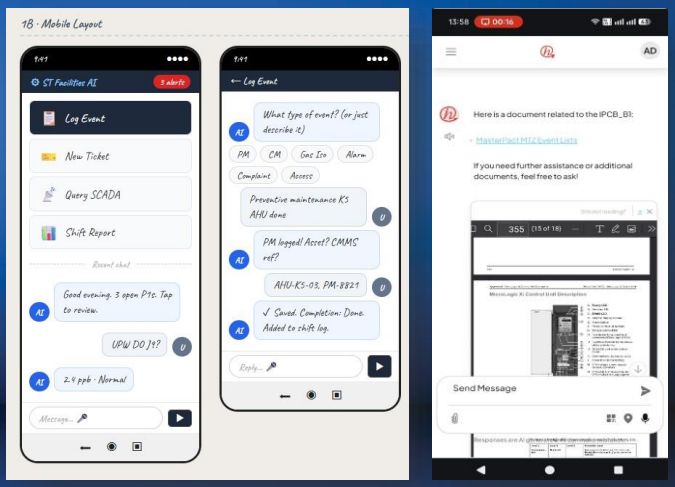


Detect anomalies before they escalate



Automated ticket management & audit

AI-Powered operations designed to transform how your team responds



Key benefits

Earlier Detection → Faster Response → Less Manual Work → Consistent Action → Full Audit Trial → Data Driven Decision

Built for real operations

- ☐ **Live operations visibility**
  Consolidate alarms, tickets, status, shift activity and isolation events in one view.
- ☐ **Conversational access**
  Query SCADA, log events, create tickets and generate reports through web or mobile chat.
- ☐ **Custom no-code workflows**
  Configure drag-and-drop workflows for different plants, assets and processes without coding.

From alarm to resolution

- ☐ **AI Detect**
  Critical alarm or emerging anomaly is identified.
- ☐ **AI Diagnose & Actions**
  AI correlates context and highlights probable root cause.
- ☐ **Guide**
  Relevant SOP and recommended next actions are surfaced.
- ☐ **Resolve & Learn**
  Ticket closure is tracked and resolved events improve future detection.

See what AI can do with your operational data.

Start with your alarm, SCADA or facilities workflow and identify where automation can reduce manual effort and accelerate response.

For more information, or to request a demo call **+603-7832 4288** or email us at **iam.info@iamgroup.com.my**

REQUEST A DEMO

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