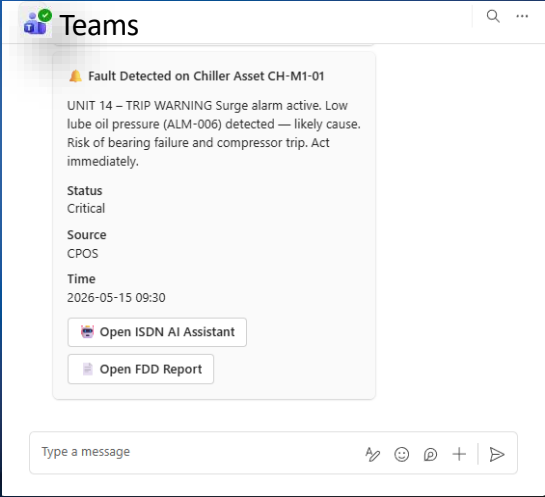


How Much Is Your Factory Losing While Engineers Search for the Cause?

ISDN AI Platform can Identify It in Seconds with Diagnostic and Actions!



ISDN AI Platform brings alarms, diagnostics, workflows and reporting into one intelligent operations layer. It helps facilities and industrial teams detect issues earlier, understand probable root causes and move from manual reaction to guided action.

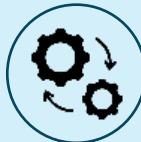
Key Features



Real-Time Alarm Notification



AI-Guided Fault Diagnosis



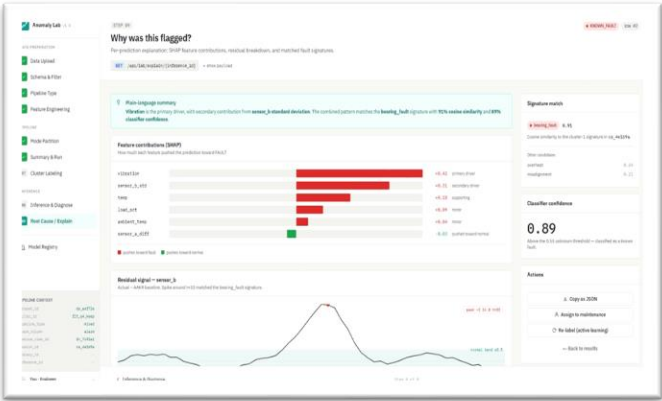
Automated Ticket Management



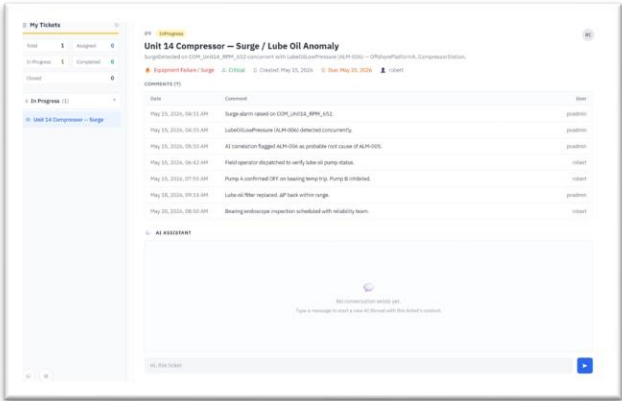
Automated Reporting



Machine Learning Detection



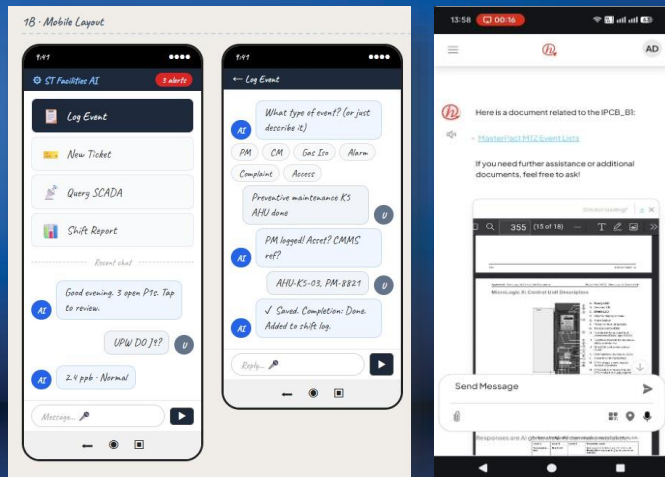
Detect anomalies before they escalate



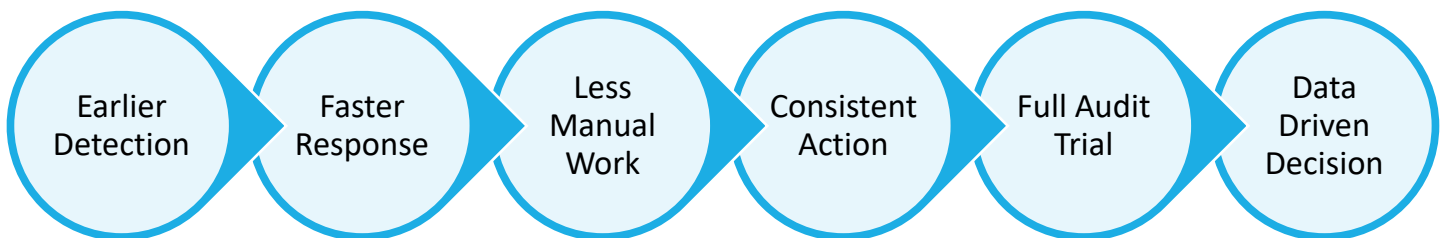
Date	Comment	Status
May 15, 2024, 09:33:49	Surge alarm raised on COPR_LHS14_BPM_LSL2	problem
May 15, 2024, 09:33:49	SubstationPressure (ALM-006) detected concurrently	problem
May 15, 2024, 09:33:49	AI correlation flagged ALM-006 as probable root cause of ALM-005	problem
May 15, 2024, 09:42:49	Field operator dispatched to verify lube oil pump status	closed
May 15, 2024, 09:55:49	Pump is confirmed OFF on bearing temp trip. Pump is inhibited	closed
May 15, 2024, 09:55:49	Lube oil filter replaced. API back within range	problem
May 20, 2024, 09:55:49	Bearing endoscope inspection scheduled with reliability team	closed

Automated ticket management & audit

AI-Powered operations designed to transform how your team responds



Key benefits



Built for real operations

- ☐ **Live operations visibility**
Consolidate alarms, tickets, status, shift activity and isolation events in one view.
- ☐ **Conversational access**
Query SCADA, log events, create tickets and generate reports through web or mobile chat.
- ☐ **Custom no-code workflows**
Configure drag-and-drop workflows for different plants, assets and processes without coding.

From alarm to resolution

- ☐ **AI Detect**
Critical alarm or emerging anomaly is identified.
- ☐ **AI Diagnose & Actions**
AI correlates context and highlights probable root cause.
- ☐ **Guide**
Relevant SOP and recommended next actions are surfaced.
- ☐ **Resolve & Learn**
Ticket closure is tracked and resolved events improve future detection.

See what AI can do with your operational data.

Start with your alarm, SCADA or facilities workflow and identify where automation can reduce manual effort and accelerate response.

For more information, or to request a demo call **+603-7832 4288** or email us at iam.info@iamgroup.com.my

REQUEST A DEMO



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